

HOW TO MIGRATE **YOUR SITE TO NTC HOSTING**



If you have a website hosted with other providers, you can seamlessly migrate it to our servers without any hassle or downtime.

Here is how you can smoothly transfer your website to our platform:

TAKING ADVANTAGE OF OUR SITE MIGRATION SERVICE



If moving your website feels overwhelming, don't worry—we offer a free website migration service with every hosting package.

To get started, we'll need access to your site's content so we can transfer it to our platform. You can do this in one of two ways:

- Provide access to your hosting account with your previous provider and specify exactly what you want us to migrate over (files, emails, databases, etc.), or
- Upload a copy of your site (a site backup) to your new hosting account with us or share it via an external URL.

We'll handle the rest!

All you need to do is update your domain's nameservers in your domain registrar's control panel. Don't worry—we'll give you the exact nameserver details to use.

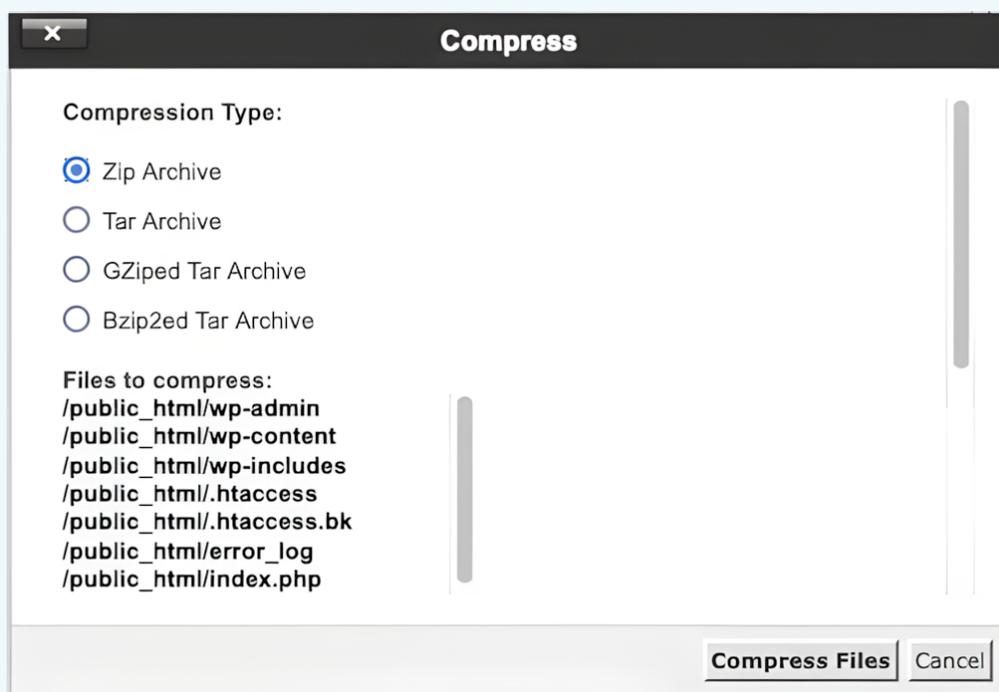


Note: To take advantage of this option, you will need to submit a site migration request from your Control Panel with us first.

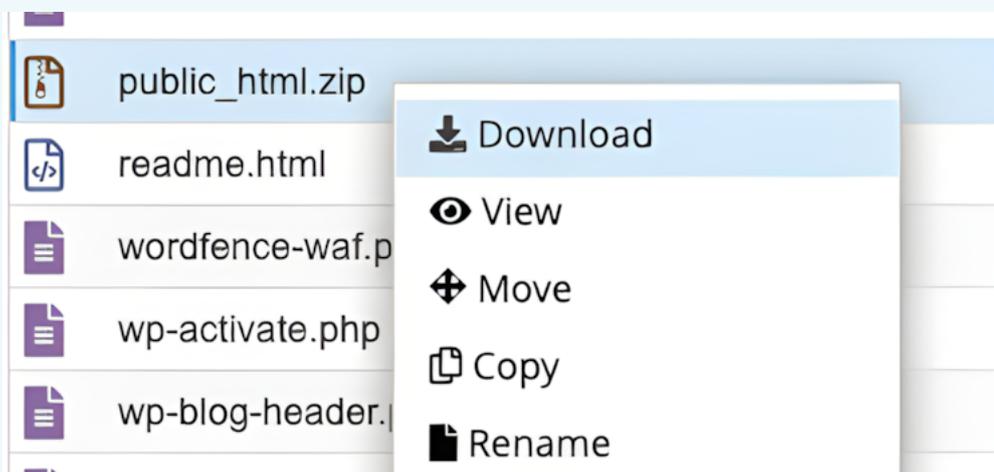
MIGRATING YOUR WEBSITE ON YOUR OWN, FOLLOWING THE STEPS BELOW

Step 1: Download a copy of your website

1.1. Go into the File Manager of your cPanel, head to your /home directory and archive the public_html folder:

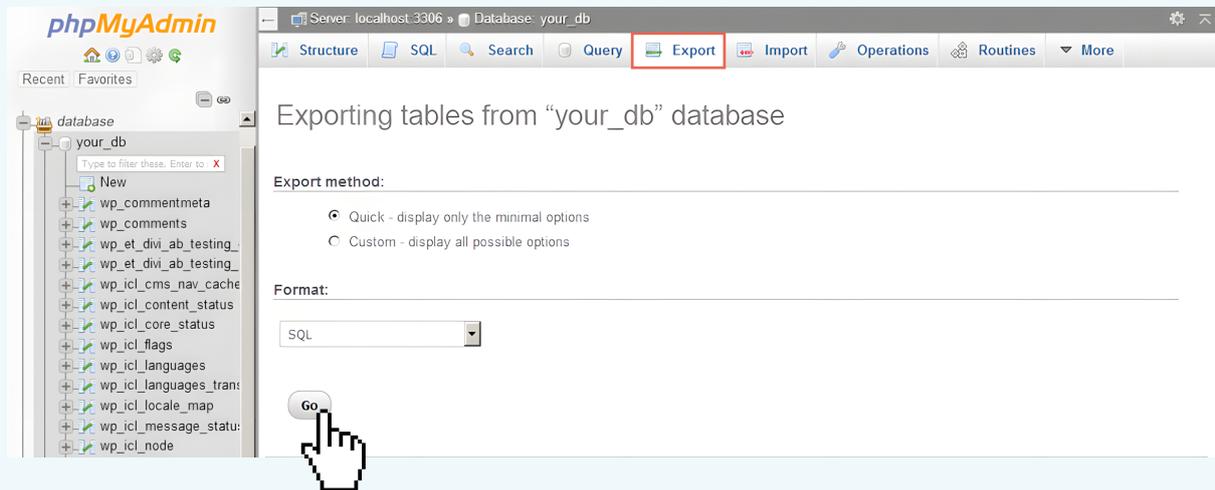


1.2. Once the archive is ready, download it to your local computer:



1.3. If your website uses a database, you will also have to create a "**database dump**";

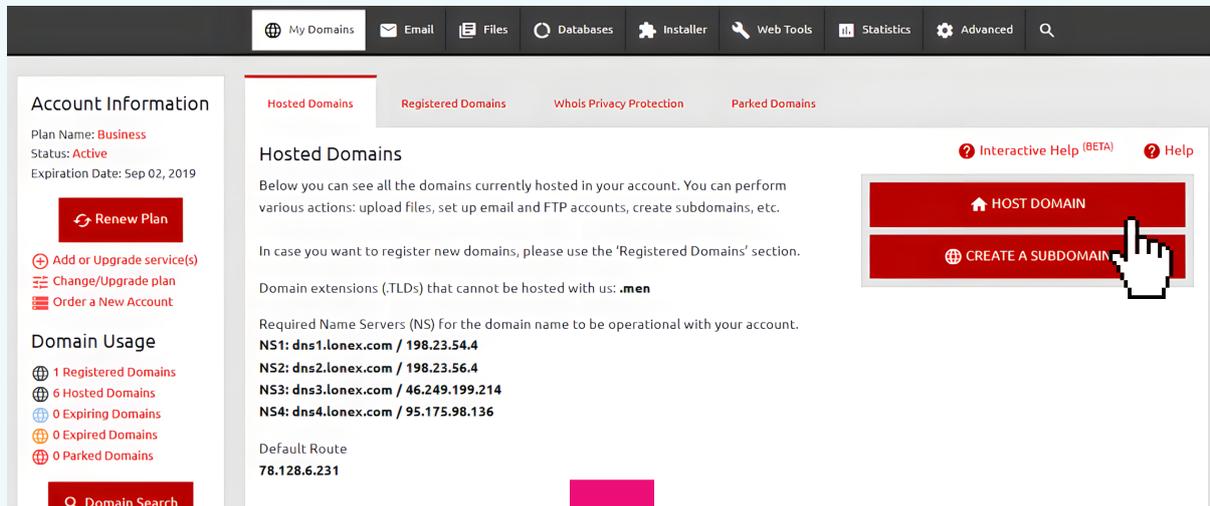
- go to the PhpMyAdmin interface and select the database you will be exporting;
- Click on **Export** in the TOP navigation bar and follow the necessary steps.



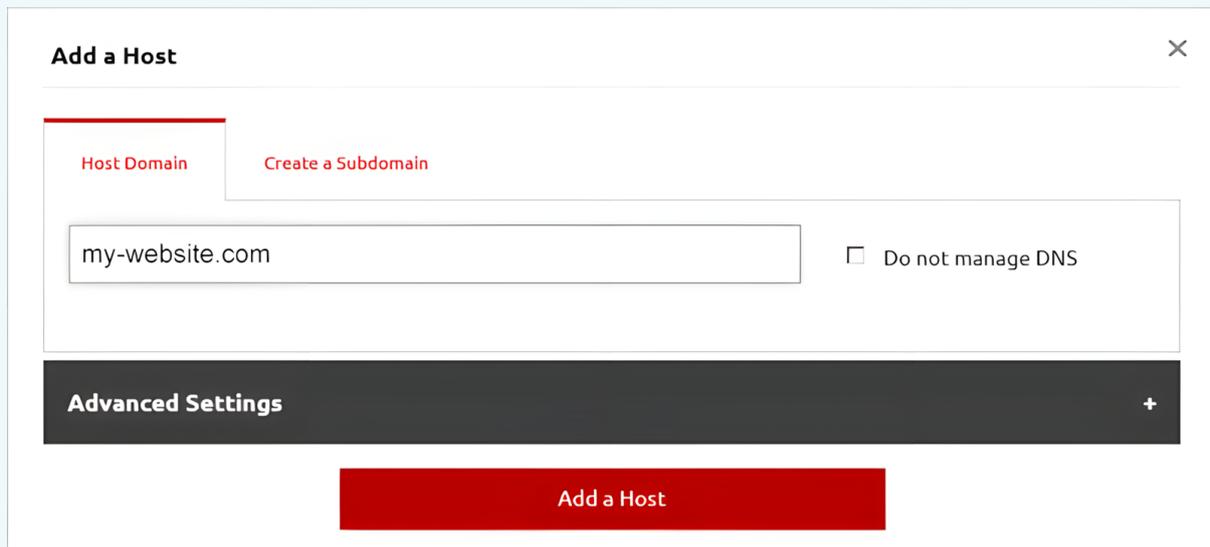
The result will be an archive file containing a complete copy of your database, technically known as a "MySQL dump file".

Step 2: Upload your site to our servers

2.1. In the Web Hosting Control Panel, go to the **Hosted Domains** section. Click on the **Host Domain** button and add your website.



The screenshot shows the Web Hosting Control Panel interface. The top navigation bar includes 'My Domains', 'Email', 'Files', 'Databases', 'Installer', 'Web Tools', 'Statistics', 'Advanced', and a search icon. The main content area is titled 'Hosted Domains' and includes a sub-section for 'Hosted Domains' with a description of actions like uploading files and creating subdomains. A red button labeled 'HOST DOMAIN' is highlighted with a hand cursor. Other buttons include 'CREATE A SUBDOMAIN', 'Interactive Help (BETA)', and 'Help'. The left sidebar shows account information and domain usage statistics.

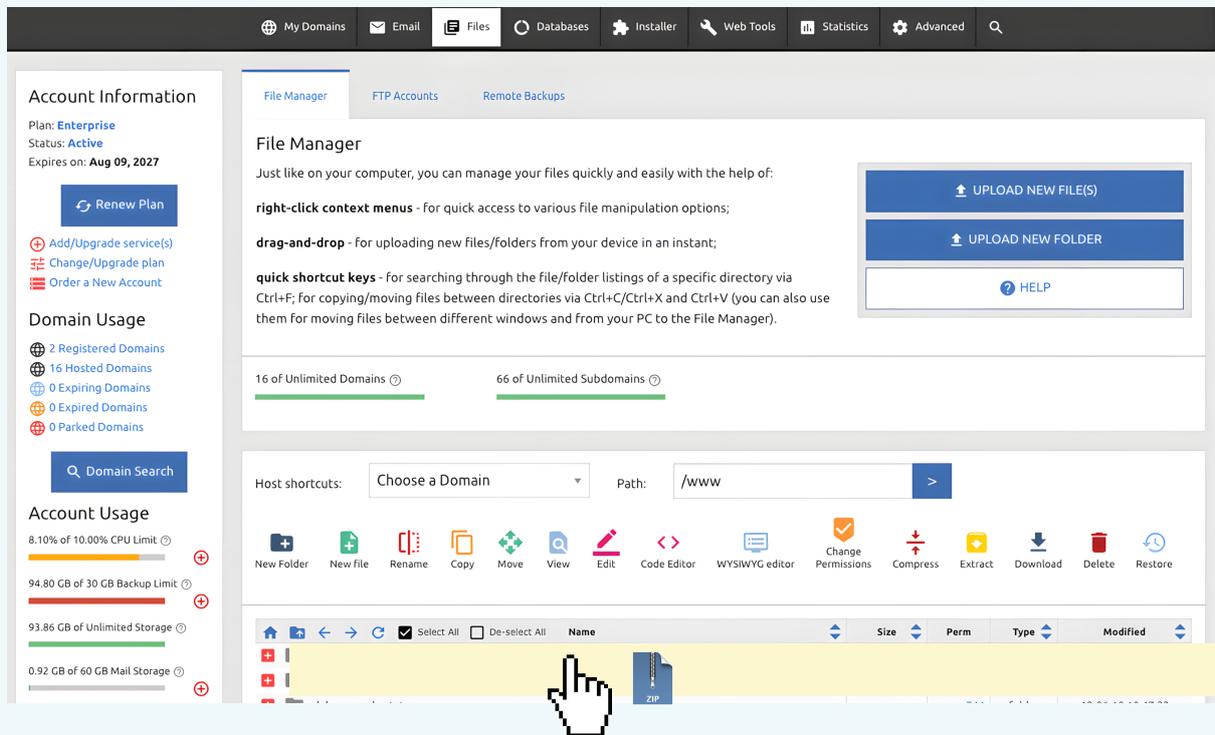


The 'Add a Host' dialog box is shown with the 'Host Domain' tab selected. The input field contains 'my-website.com'. The 'Do not manage DNS' checkbox is checked. The 'Advanced Settings' section is collapsed. A red 'Add a Host' button is at the bottom.

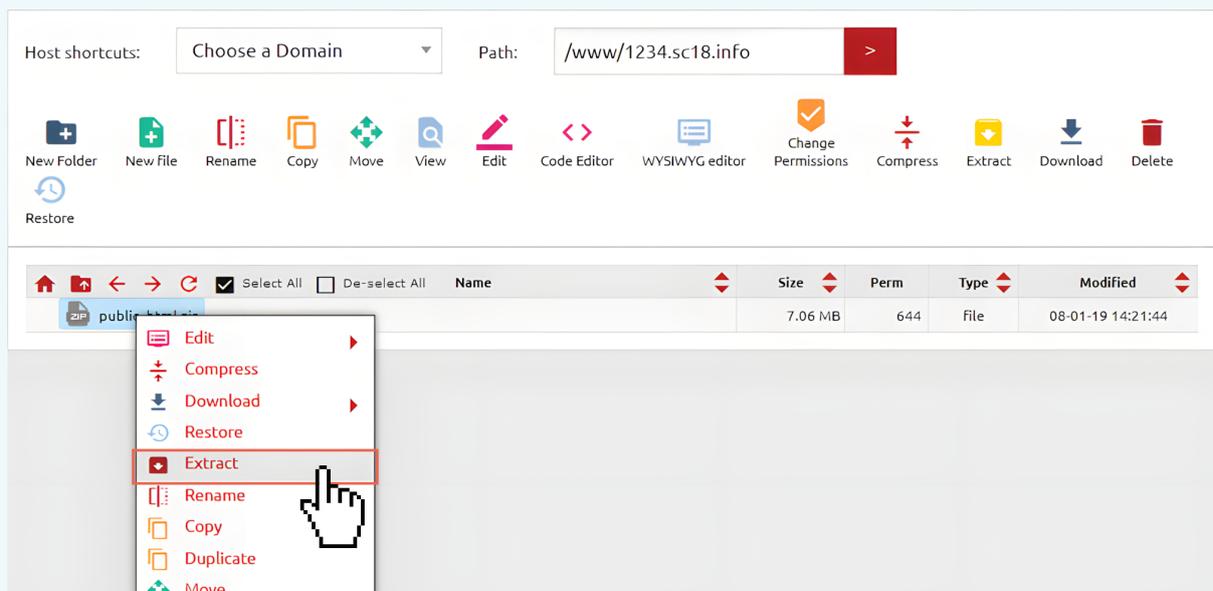


Note: Please do not modify any name servers at this stage.

2.2. Go to the **File Manager** section and head down to the `www/yourdomain.com` folder. Upload the archive of your `public_html` folder. You can simply drag the file to the browser. Alternatively, you can click on the **Upload file(s)** button.



2.3. Once the archive is uploaded, right-click on it and choose the “extract” option.



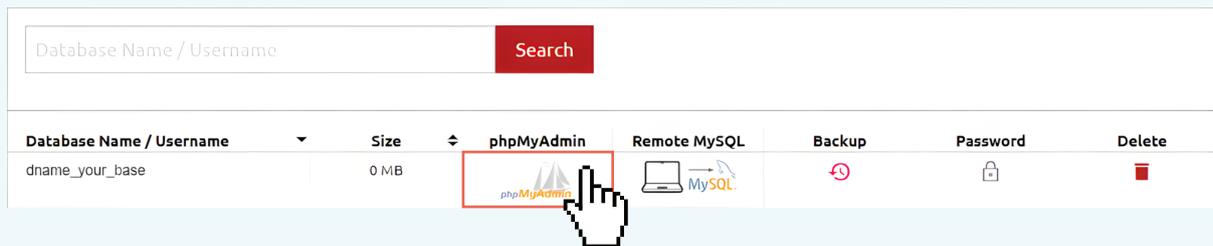
This will start to extract the contents of the file archive. The process can take some time depending on the size of the archive.

2.4. If your site has a database, head to the **MySQL Databases** menu. Click on the **Add MySQL** button and follow the steps to create a new database.

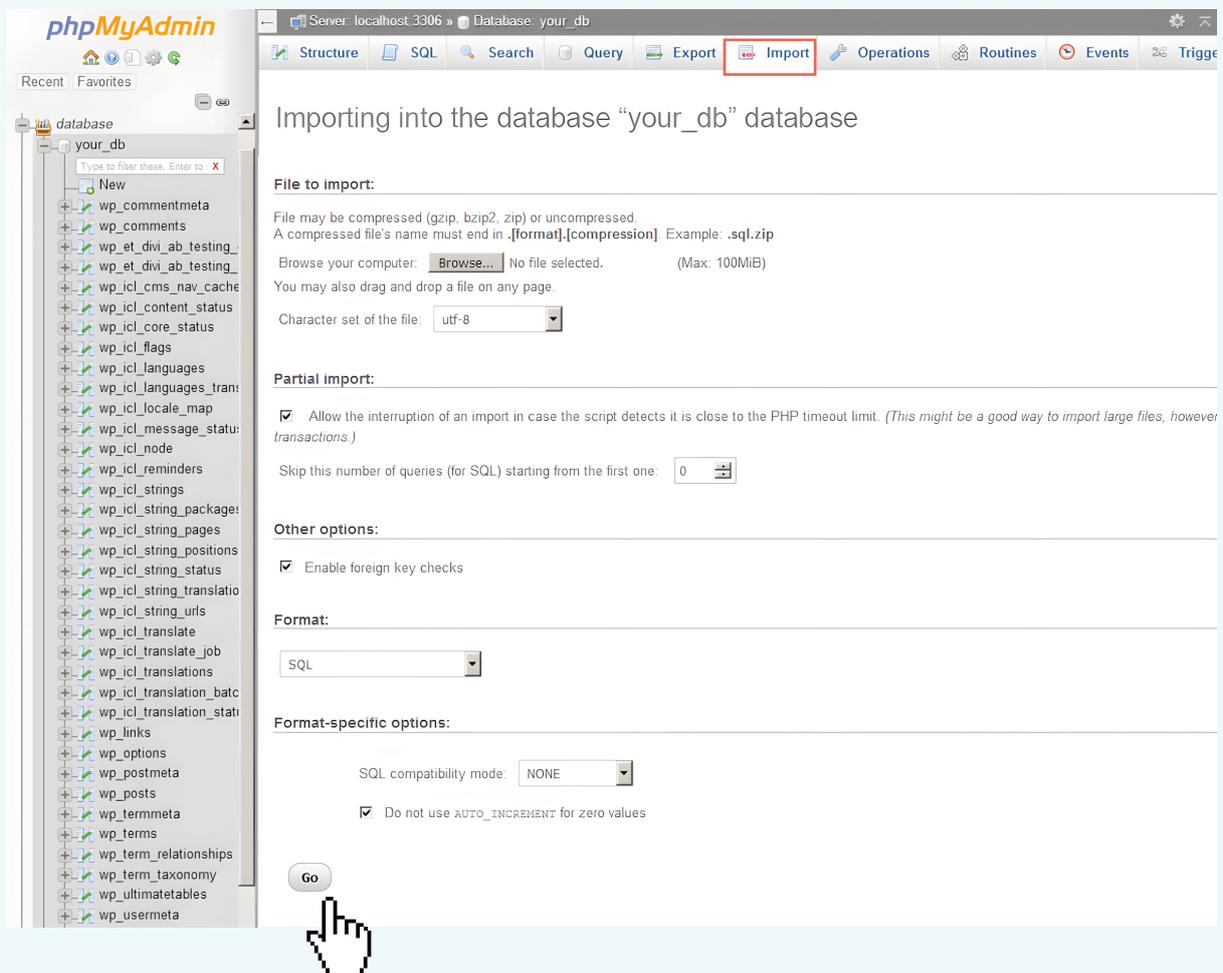


Note: Use the same password as the one for your current database.

2.5. When the new database is ready, click on the **phpMyAdmin** icon to log into Php-MyAdmin interface.



2.6. Click on the database name on the left side. Then, head to **Import**. Choose the MySQL dump file and import it.



Step 3: Edit NS settings

After your site content has been transferred, the next step is to simply update your domain's nameserver (NS) settings through the platform where you manage your domain name.



Once that's done, please allow up to 24 hours for DNS propagation to complete. After that, your domain will start pointing to our servers.

Whether you use our free site migration service or move your site yourself, you can feel confident knowing your online presence will be in great hands once it's with us.

